

INGTON'S ELECTRO TERMS & CONDITIONS SNILVEH & SVE

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# **Terms, Conditions & Further Information – Summer Promotion**

### 1. Eligibility:

- Vouchers are available to named recipients only and are non-transferable.
- Each voucher can only be redeemed once per customer.

## 2. Redemption:

- The £25 off voucher is applicable to any of our existing electrical, plumbing, gas, and heating services.
- The Amazon gift voucher, valued up to £100, is applicable only to our new renewable services: Solar PV, EV Car Chargers, Air Source Heat Pumps, Air Conditioning, and Electric, Gas & Oil Boilers.

#### 3. Usage:

- Only one voucher can be used per service.
- Vouchers cannot be combined with any other offers, promotions, or discounts.
- The £25 off voucher can be used during the months of July, August, and September 2024.
- Vouchers must be presented at the time of booking to be valid.

#### 4. Validity:

- The £25 off voucher is valid for use between July 1<sup>st</sup> 2024 and September 30<sup>th</sup> 2024.
- The Amazon gift voucher must be redeemed within six months from the date of issue.

## 5. Restrictions:

- Vouchers cannot be exchanged for cash or any other alternatives.
- Lost or stolen vouchers will not be replaced.
- Vouchers cannot be applied to any previously booked services or ongoing contracts.

## 6. Cancellations and Refunds:

- If a service booked using a voucher is cancelled by the customer, the voucher will be considered void and cannot be reused.
- If a service is cancelled by the company, the customer will be entitled to a reissue of the voucher for a future service.

## 7. Additional Conditions:

- The company reserves the right to amend these terms and conditions without prior notice.
- The company reserves the right to refuse voucher redemption if it suspects any fraudulent activity.

